



San Carlos Condos Rental Agreement

Check in time: 3:30 pm

Check out time: 12 pm

Pilar Office Hours: Monday-Sunday 8 am-5 pm

*Check in at the gate with authorization letter. Gate is open 24 hrs. You will receive keys and check in info here.

Wristbands must be worn!

Pilar Amenities:

Pool & BBQ Area: Hours are 10 am to 10 pm

Ice & Bottled Water: You can purchase ice and large bottled water in the office. Credit cards and pesos only.

Salon Fiesta Room: Available to reserve for special events.

Internet: Most condos **DO NOT** have internet. However, there is **LIMITED** free wifi access available on the grounds.

Laundry Facility: Washers & dryers available for use. The office has quarters and detergent in the office if needed.

Tennis Courts: Tennis and pickle ball now available! Bring your own equipment!

Restaurant: *Due to Covid-19, Pilar's restaurant is currently closed until further notice.

Condo Information:

All condos are individually owned and some are better stocked than others. Most condos **DO NOT have internet or televisions**. All condos are completely furnished and will have a coffee pot, water holder, dishes, silverware, cups, a can opener, and sufficient towels and linens to accommodate the maximum number of people for that unit. You will only be provided with a starter roll of toilet paper in each bathroom and trash bags for each garbage can. Please bring anything you cannot live without!

Items To Bring:

Matches (lighting kitchen stove), beach towels, paper products (extra toilet paper, paper towels, trash bags, Kleenex), washcloths, dish soap, dish cloths, bar soap, shampoo, personal hygiene items, extra blankets, **linens for couches if using as beds**, beach chairs, umbrellas, water toys, insect repellent, sunscreen, first aid kit.

Upon Departure:

All dishes and kitchen items washed, dried, and put away, all trash and garbage sealed and taken outside to receptacle, used towels gathered and stacked in bathroom, and all items/furnishings returned to original placement. **Please do not take items from one condo to another condo for use without returning to original condo!**

Pilar Rules: Upon check in, guests agree to the following: No Outside guests on Pilar grounds, no smoking, no over occupancy, no loud noise past 10 pm, no more than 2 pets, no dogs off leash, no beach towels or clothing hanging on balcony. **Violations of Pilar rules will result in fines, eviction, and/or arrest.**

Damages & Fines: Rooms will be inspected upon your departure and your original form of payment will be charged for any damages or excess cleaning required from your stay. You will also be charged for any fines incurred by you or your guests during your stay. If we cannot recoup fines or damages you will remain liable through collections.

San Carlos Condos Office Hours: Monday-Thursday 10 am to 5 p.m.

US Phone: 520-419-1826 (Sam & Jenny) Mexico Phone: 1.622.112.3102 (Lorenia)

email: sam@sancarloscondos.com or jenny@sancarloscondos.com

Emergency After Hours: Please leave message, as messages are checked frequently

San Carlos Condos Rental Disclosure Agreement

Upon check in at Pilar, Renter agrees to the following terms and conditions:

Liability- *San Carlos Condos is a limited liability corporation. We represent individual owners and facilitate the rental of their condos at Condominiums Pilar in San Carlos, Sonora, Mexico. I release any liability and understand that San Carlos Condos will not be held responsible for any injury or accident related to any vacation or rental through San Carlos Condos. I also acknowledge that each condo is individually owned and rented and all condos are stocked and furnished individually. Please refer to welcome packet for a more detailed list of condo amenities.*

Payment- *San Carlos Condos requires a full nights stay as a deposit for all rentals. Full payment for reservation must be made two weeks prior to arrival.*

Refunds- *All cancellations must be made within 14 days of arrival for a full refund. Any cancellations made less than 14 days before arrival will forfeit any monies or deposits for refund.*

Damages- *Any and all damages incurred while occupying premises will be charged to your credit card upon checkout.*

Pet Policy- *There are two dogs maximum allowed in each condo. There is a \$25 dollar non- refundable cleaning fee for each pet that will be charged prior to arrival. Dogs must be leashed at all times while on the premises to avoid a fine or penalty.*

Occupancy Limits & Parking- *Studio & One Bedroom- 4 people, 1 vehicle allowed. Two bedroom- 6 people, 1 vehicle allowed. Three Bedroom- 8 people, 2 vehicles allowed. Four Bedroom- 10 people, 2 vehicles allowed. Occupancy limits include children.*

Unforeseen Circumstances: *-San Carlos Condos is not responsible for lack of electricity, internet or water due to power outages having anything to do with storms, pipes, maintenance, electrical company, water company, or by any other means out of our control.*

**Every effort will be made to ensure condo originally booked, however, if unforeseen circumstances arise which would cause the unit to be uninhabitable, San Carlos Condos will not be held liable but will make every effort to move you to a similar condo or refund any deposits made upon cancellation.*

**Although Pilar strives to make our guests comfortable, San Carlos Condos is not liable for any construction, noise, or maintenance inconveniences at Pilar during regular working hours.*

Covid-19- *Due to continually changing circumstances regarding the Covid-19 virus, upon check in, you and your party acknowledge and agree that: *You will obey ALL rules, conditions and restrictions as specified in said document. *You acknowledge that things may be different than in the past at Pilar due to Covid-19, and will do my part to promote and advance the policies to provide the greatest degree of safety for the employees and other occupants of Pilar. *You acknowledge that the social and political conditions in Mexico during this Covid-19 crisis are changing and often times are unknown. I acknowledge neither Pilar nor San Carlos Condos is not responsible for activities or events that may or may not occur as normal during your stay. *Due to Covid-19, the office will not be able to charge your card for ice and water purchases. Upon checkout, Pilar will provide San Carlos Condos with an invoice detailing your purchases. We will then forward you the invoice and charge your card the full amount for any purchases made at that time. *Due to Covid-19, normal amenities such as the pool, the grounds, and the beach, may or may not be accessible at any given time.*

• **Right to Refuse Service-** *San Carlos Condos reserves the right to refuse service to anyone for any reason.*